



ACCELERATING THE ADOPTION OF AGILE WAYS OF WORKING





THE CONTEXT



Software
Industry



France,
Singapore



Multi-team roll out
(4 teams)



Hybrid
Delivery



WHAT THEY SAY ABOUT IT!

BRAM DE BLOCK

Global Agile Lead, Skyline Telecommunication



I am impressed by the amount of real work-life value teams have taken from this journey. Not only it was interesting, but it's applicable.

The set of changes in behavior and attitudes initiated have boosted the agile growth and performance of our teams.

THE CHALLENGE



Skyline Communication, a leading global supplier in end-to-end multi-vendor Network Management Systems (NMS), Operational Support Systems (OSS), and orchestration software solutions for the broadband and media industry, has long been committed to innovation and service excellence.

However, despite significant investments in Agile methodologies, some leaders and teams were still facing challenges in fully integrating Agile principles into their daily operations.

While Skyline Communication had trained many of its leaders and teams on Agile methodologies, there was a gap in translating this knowledge into effective implementation, hindering the organization's ability to respond swiftly to market demands and deliver solutions efficiently.

BREAKTHROUGH HOW DID MIKI ISLAND HELP?

By leveraging the power of immersive experiences, targeted team coaching, and data-driven insights, Skyline Communication fortified its teams with the requisite skills, mindset, and collaborative spirit to navigate complex challenges, drive innovation, and deliver unparalleled value in the dynamic landscape of the broadband and media industry.

- **Precise Needs Diagnosis:** The rigorous team assessments provided invaluable insights about the current team maturity and effectiveness, enabling targeted interventions and focused improvements tailored to the specific needs of Skyline Communication teams.
- **Stage 4 Behavior Practice:** The Miki Island simulation workshop served as a dynamic arena for the active practice of high-performance behaviors, fostering collaboration, adaptability, and problem-solving skills essential for Agile success.
- **Shared Leadership and Accountability:** The program placed a premium on fostering shared leadership and accountability within teams, nurturing a culture where every member felt empowered to contribute, take ownership, and drive collective success.
- **Accelerated Team Development:** Through the integrated approach of the program, Skyline Communication witnessed accelerated progress in team dynamics, swiftly transitioning from Stage 3 to Stage 4, where collaboration, innovation, and adaptability thrived, laying a robust foundation for sustained Agile excellence.



THE OUTCOME



Higher team maturity (from stage 1 to stage 3)



Increased quality of retrospectives & daily stand up



Greater adoption of agile methodologies and processes



96% participants satisfaction rate

About Miki Island™



Miki Island is a leading game-based learning solution to build Agile & High performing teams. Designed together with a research company, the simulation allows teams to learn and practice teamwork in a safe and fun environment.

Miki Island has been used by more than 25,000 participants around the world from leading Fortune 500 companies, SME and start-ups. Today, the community of certified Miki Island facilitators is 130+ strong, located across 20+ countries.



20,000
participants



200+
partners and
facilitators



20
countries



150+
clients